GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:227
ANSWERED ON:20.11.2000
IMPROVEMEMNT IN DELIVERY TIME OF TELEGRAMS
AMBATI BRAHMANAIAH

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether delivery of telegrams has not improved in the country;

(b) if so, the extent to which modern methods and machines are useful in expediting delivery of telegrams in the country; and

(c) the steps taken/proposed to be taken by the Department of posts to improve the delivery time of telegrams?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) Delivery of Telegrams has improved in the country. The quality of Telegraph Service measured as Percentage of Telegrams delivered within 12 daylight hours, has improved from 88.38% during 1991-92 to 96.3% during 1999-2000.

(b) Microprocessors based Electronic Message Switching Systems are being used for transmission of telegrams in order to reduce transit delays. The development of Modern Telegraph Message Switching Network has reduced delays to a great extent.

(c) The Telegraph Services are operated by Bharat Sanchar Nigam Ltd. and not by the Department of Posts. The improvement in the quality of service is an ongoing process. Efforts are made continuously to improve the delivery time of telegrams.